

2012 CSAC Innovation Summit

November 26, 2012

12:00 pm – 5:00 pm

Long Beach Convention Center

Room 203B

300 East Ocean Blvd.

Long Beach, CA

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| 12:00 pm | Welcome Matt Cate, Executive Director, CSAC |
| 12:15 pm | Introductions & Agenda Review <i>Hon. Webster Guillory, Assessor, Orange County</i> |
| 12:30 pm | Lunch |
| | Keynote Speaker <i>Rick Hutley, Vice President, Global Innovations, Cisco</i> Rick will set the tone for the day by sharing some of the most innovative local government projects happening across the globe. From shared services and the value of collaboration to some incredibly creative uses of social media, Rick will offer a glimpse into how some of the most resourceful and inventive government minds are embracing the changes local government is experiencing and rethinking how we deliver the critical services we are all responsible for. |
| 1:00 pm | Enterprise Technology Initiatives and Private Cloud <i>Richard Sanchez, Chief Information Officer, Los Angeles County</i> <i>Jac Fagundo, Chief Technology Officer, Internal Services Department, Los Angeles County</i> Richard will highlight Los Angeles County's enterprise Information Technology (IT) efficiency initiatives that are focused on centralization of IT resources and which have resulted in cost reductions to departments. Jac will describe the County's private cloud on the County's internal network and facility designed to give server owners and departments IT administrators the ability to manage computing network and storage resources within their own department virtual data center while reducing cost and providing greater services. |
| 1:45 pm | Break |
| 2:00 pm | Balancing Public Access and Cybersecurity <i>Hon. Webster Guillory, Orange County Assessor</i> Webster will facilitate a discussion regarding balancing the need for public access and ease of data storage with maintaining the integrity and security of sensitive and confidential data. |

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2:45 pm

Effective Data and Document Management

Captain Mark Long, Division Commander, Orange County Sheriff's Department
Susan Green, Assistant CIO, San Diego County

Captain Long will discuss how the Orange County Sheriff's Department is building on the success of their Commendations and Complaints Reporting System to create a Personnel History Index application across the organization. The Personnel History Index tracks data for sworn officers in the following areas: Commendations, Complaints, Uses of Force, Traffic Collisions, Risk Management Claims, Workers Comp Claims, and Internal Affairs Cases. Each of these areas has a defined threshold for occurrences within a period of time to generate an alert and administrative review of the item. The Microsoft system they selected tracks data in each of these areas as well as providing full case management for the Internal Affairs bureau. Data driven workflows will launch the administrative review process and populate dashboards for executive command to review the performance of the officers.

Susan Green will share how San Diego County's juvenile justice agencies have transitioned to a near paperless environment. Like most administrative offices in most county governments throughout the United States, the millions of pieces of paper that were previously created, copied, distributed, filed, and retrieved by hand. To help their employees work more efficiently and effectively, these agencies are replacing that paper with a digital library and workflow management solution based on Microsoft technologies. The result: attorneys glean better insights from their cases while spending less time reviewing them. Within the District Attorney's Office, greater flexibility to assign cases boosts attorney productivity by 14 percent. Support staff productivity is up 50 percent. And the tangible return on investment, across the juvenile justice agencies, is expected to be more than 100 percent.

3:30 pm

Modernizing Facilities and Improving Energy Efficiency

Larry Spikes, County Administrative Officer, Kings County
Robert Bendorf, County Administrative Officer, Yuba County
Ashu Jain, Chevron Energy Solutions

The panelists will share their experience in implementing programs and strategies that generate revenue, reduce operating costs, optimize capital investment in infrastructure and improve the environment. The panelists will reveal how they deployed energy efficiency and renewable energy

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technologies as a method of modernizing critical infrastructure and reducing energy costs. The speakers have both implemented energy-efficiency and solar projects that have reduced energy and operating costs and provided budget predictability. The projects were funded without up-front capital, allowing these counties to redirect their budget resources to other important priorities.

4:30 pm

Wrap up and Final Thoughts

Hon. Webster Guillory, Assessor, Orange County

5:00 pm

Reception