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December 12, 2016



The Honorable Edmund G. Brown Jr.
 Governor
 State of California
 State Capitol, Governor's Office
 Sacramento, CA 95814



Re: The Coordinated Care Initiative

Dear Governor Brown:



The signatories of this letter ask for your continued commitment in the Governor's FY 2017 Budget to the 1.2 million Californians who rely on the Coordinated Care Initiative (CCI) to serve their daily and often complex health care needs. By bringing together the many fragmented pieces of our healthcare system, CCI beneficiaries are better served and able to live more productive lives. We also know that without the program serving the needs of this population, the state could lose tens of millions of dollars.



Stakeholders have invested over six years in the design and implementation of the program with the aim of improving the overall quality of care a beneficiary receives.



With CCI, we share in the common goal to move California from a fragmented health and long term care system to a delivery system that is more coordinated and provides high quality, fully integrated, and person-centered care to seniors and people with disabilities.



To that end, we know that CCI beneficiaries report very high rates of customer satisfaction with the program. According to Field Research surveys, 89% of Cal MediConnect beneficiaries rate their "overall quality of care" as "excellent" or "good," and 92% report that they are "satisfied with their care coordinator." Furthermore, according to evaluations by the University of California, beneficiaries report satisfaction with care coordination, lower out-of-pocket costs, more streamlined services, minimized language barriers, effective problem-solving, and access to specialized resources.



As California's population of seniors and others with significant and complex health care needs continues to grow, CCI needs to be given an opportunity to

see its full potential. Without CCI, the state would be left with no affirmative strategy for improving the delivery of care to this population. Strategic, steady and smart growth is the foundation for the CCI and the consumers who rely on it.

We appreciate you taking the time to review this letter and are available to discuss this in more detail at your convenience.

Sincerely,



Charles Bacchi
President and Chief Executive Officer
California Association of Health Plans



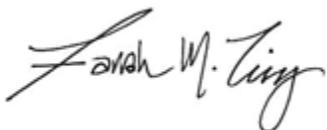
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